

Table 5. More Information on Interpreter Services Providers

Who provides Interpretation Services in Ontario?	What kinds of interpretation services do they provide? ¹	How much do they charge for interpreter services? ²	Payment methods: How are clients charged and how do clients pay?	Do they provide translation services ?	How much do they charge for translation services?
OLIS Agencies					
Across Languages 515 Richmond London, ON N6A 5N4 (519) 642-7247 www.acrosslanguages.org	-Face-To-Face -Telephone	-Interpretation Services are free for VAW clients -Contact agency for quote	---	Yes	Contact agency for quote
Barbra Schlifer Commemorative Clinic 489 College Street, Suite 503 Toronto, ON M6G 1A5 Telephone: 416.323.9149 Fax: 416.323.9107 TTY: 416.323.1361 www.schliferclinic.com	-Face-To-Face -Telephone	-Interpretation Services are free for VAW clients -\$45/hr (min 2 hrs)	Clients are invoiced. And clients pay using a credit card or cheque.	Yes	Rates vary by language, script, length of document, types of documents, etc
Immigrant Women Services Ottawa 219 Argyle Street, Suite 400 Ottawa, Ontario	-Face-To-Face	-Interpretation Services are free for VAW clients	-Clients are invoiced. And clients pay using	Yes	-20-25 cents/word -Rates vary by

¹ The following list of interpretation services lists key services, and is not meant to be exhaustive. For an detailed and updated list of services, please contact the organization directly.

² Cost of interpretation services vary by region, travel distance, length of interpretation and type of language. The numbers available below represent a generic fee for services rendered for 2 hours and does not include additional/extra fees. For an accurate quote, we advise that you call the organization directly.

K2P 2H4 Tel:(613) 729-3145 Fax: (613) 729-9308 www.immigrantwomenservices.com	-Telephone -Message Relay	-\$45/hr (minimum 2 hrs) -\$55/hr (minimum 2 hrs) in the evening	a credit card or cheque.		language, script, length of document, types of documents, etc
Information Niagara 235 Martindale Road, Unit 10, St. Catharines, ON L2W 1A5 Telephone: 905-682-6611; 1-800-263-3695 Fax: 905-682-4314 www.informationniagara.com	-Face-to-Face -Telephone -Message Relay	-Interpretation Services are free for VAW clients -\$30/hr (minimum 2hrs) -After hour cost is higher	-Clients are invoiced. And clients pay using a credit card or cheque.	No	N/A
Kitchener-Waterloo Multicultural Centre 102 King Street West Kitchener Ontario Canada N2G 1A6 Tel: (519) 745-2593 Fax: (519) 745-5857 http://kwmc.on.ca/	-Face-to-Face -Telephone -Message Relay -Group Interpreting	-Services free for -VAW clients -Non-profit agencies: \$30/hr (minimum 1 hr) -Private companies: \$36/hr (min 1hr) -Mileage extra	-Clients are invoiced. And clients pay using a credit card or cheque.	Yes	Rates vary by language, script, length of document, types of documents, etc
Multicultural Council of Windsor & Essex County Downtown Office 245 Janette Ave Windsor, ON N9A 4Z2 P: 519-255-1127 F: 519-255-1435 East End Office 7651 Tecumseh Rd E Windsor, ON N8T 3H1 P: 519-255-1127 F: 519-948-3631	-Face-to-Face -Telephone -Message Relay	-Interpretation Services are free for VAW clients -\$35/hour (minimum of 2 hrs) -Mileage extra	-Clients are invoiced. And clients pay using a credit card or cheque.	Yes	-\$35/page or 18 cents/word if more than 200 words/page. -Rates vary by language, script, length of document, types of documents, etc

<p>Multilingual Community Interpreter Services 789 Don Mills Rd Suite 608 North York, Ontario M3C 1T5 Tel: (416) 426 7051 www.mcis.on.ca</p>	<ul style="list-style-type: none"> -Face-to-Face -Telephone -Video-Conference -Message Relay 	<p>Interpretation Services are free for VAW clients</p> <p>\$25/hr (minimum 2 hrs)</p>	<p>-Clients are invoiced. And clients pay using a credit card or cheque.</p>	<p>Yes</p>	<p>-25 cents/word – But, rates vary by language, script, length of document, types of documents, etc</p>
<p>Quinte United Immigrant Services 41 Octavia St Belleville, ON K8P 3P1 Telephone: (613) 968-7723 Fax: (613) 968-2597 www.quis-immigration.org</p>	<ul style="list-style-type: none"> -Face-to-Face -Telephone -Message Relay 	<p>-Interpretation Services are free for VAW clients</p> <p>-Interpretation cost quoted on a case-by-case basis</p>	<p>-Clients are invoiced. And clients pay using a credit card or cheque.</p>	<p>Yes</p>	<p>-Clients quoted on a case-by-case basis.</p> <p>-Rates vary by language, script, length of document, types of documents, etc</p>
<p>RivInt Interpretation and Translation Services <i>Managed by Elspeth Heyworth Centre for Women</i></p> <p>1280 Finch Ave West. # 301 North York, ON M3J 3K6 Tel: 416 663-0606 Fax: 416 663-1232 E-mail: rivint@ehcw.ca www.rivint.ca</p>	<ul style="list-style-type: none"> - Face-to-Face - Telephone - Message Relay - Video-Conference 	<p>Contact agency for quote</p>	<p>Clients are invoiced. Clients pay by certified cheque or money order</p>	<p>Yes</p>	<p>Contact agency for quote</p>
<p>Thunder Bay Multicultural Association 17 Court St N Thunder Bay, ON P7A 4T4 Tel: (807) 345-0551 Fax: (807) 345-0173 www.thunderbay.org</p>	<ul style="list-style-type: none"> -Face-to-Face -Telephone -Video-Conference -Message Relay 	<p>-Interpretation Services are free for VAW clients</p> <p>-Individuals: \$30/hr (minimum 2 hrs)</p> <p>-Private corporations: \$40/hr (minimum 2 hrs)</p>	<p>-Clients are invoiced. And clients pay by cash or cheque.</p>	<p>Yes</p>	<p>-\$40/45 per page</p> <p>-But, rates vary by language, script, length of document, types of documents, etc</p>

Other Non-Profit Agencies					
<p>Centre for Education and Training 190 Robert Speck Parkway Mississauga, ON, Canada L4Z 3K3 Phone: (905) 949-0049 Fax: (905) 949-6004 www.tcet.com</p>	<p>-Face-to-Face -Telephone -Online -Message Relay</p>	Contact agency for quote	Contact agency for information	Yes	Rates vary by language, script, length of document, types of documents, layers of verification/editing, distribution format, etc
<p>Cultural Interpretation Services for Our Communities (Ottawa) 44 Eccles Street, Suite 100 Ottawa, Ontario K1R 6S4 By Phone: 613-237-0502 613-261-7834 (off hour) By Fax: 613-237-5293 www.cisoc.net</p>	<p>-Face-to-Face -Telephone -Video-Conference -Message Relay</p>	Contact agency for quote	Contact agency	Yes	Contact agency for quote
<p>Access Alliance Multicultural Health and Community Services 340 College Street West Suite 500 Toronto, ON M5T 3A9 tel: 416-324-2731 fax: 416-324-9198 www.aais.ca</p>	<p>-Face-to-Face -Telephone -Video-Conference -Message Relay -Audio/video recording (dubbing)</p>	<p>-\$50/hr (minimum of 2 hrs) -15 min minimum for telephone interpreting</p>	-Clients are invoiced. And clients pay using a credit card or cheque.	Yes	<p>-32-40 cents/word -Rates vary by language, script, length of document, types of documents, etc</p>